

PRODUCT GUARANTEE

QUICK.LINE ASSEMBLY SYSTEM

VALID FROM 01.11.2015

10
years

10 year product guarantee on the QUICK.LINE assembly system

On the basis of this statement of guarantee, mp-tec provides a guarantee to its customer ("Contract Party") that the product: QUICK.LINE mounting system and all its associated components, insofar as the customer purchases a complete system for photovoltaic systems, shall be free of construction and material defects for a period of 10 years if used as intended or, in the event of an extension of the guarantee by mp-tec, for the respective period of time agreed beyond this. For the assembly/installation, the supplied product description, mounting instructions, statutory and/or generally accepted standards and guidelines of architecture shall apply. All services which pertain to a specific construction project in view of any applicable and system layout, statics, and analysis of the suitability of the grounding and assembly are not provided by mp-tec; they must be provided by the customer.

I. The guarantee period begins with the verified date of purchase or, if desired, with the date of the acceptance report. If, despite proper customer planning, suitability of the grounding, statics, installation in compliance with the assembly instructions supplied with product, and acceptance without reservation by a specialist master tradesman (written acceptance report), damage should occur during normal and directed use and operation, the following applies:

1. within the scope of this guarantee, mp-tec shall undertake to replace the defective product or parts thereof, if only these are affected.
2. all replaced products or product parts shall become the property of mp-tec.
3. the guarantee is limited to the replacement supply of the defective parts or of the product within the guarantee period.
4. mp-tec shall provide a guarantee on replaced products or parts thereof for a period of ninety days from the date of dispatch or until expiry of the original guarantee period, whichever is longer.
5. any statutory guarantee or liability claims, insofar as they have not been excluded, shall remain unaffected.

II. The obligation to provide a guarantee shall not apply if, on a specific construction project, the damage has arisen in connection with a defective installation, system layout, statics, unsuitability of the ground or handling/operation of the product, or in connection with exceptional stress (e.g. storm damage, impact due to instability of the grounding, particular chemical or biological attack), unless the damage was verifiably caused not in this way but primarily by a material or construction defect.

The obligation to provide a guarantee shall also not apply if the damage is covered or can normally be covered by insurance for storms and similar events (natural hazard insurance).

This guarantee shall become invalid if the product is installed, connected, or operated with accessories other than the original accessories approved by mp-tec.

Purchased component parts of the QUICK.LINE assembly system are excluded from the guarantee; it shall be a rebuttable presumption that component parts of the carport have not been used as directed.

This guarantee provides only for claims by the Contract Party of mp-tec, who is responsible for handling all guarantee claims. The guarantee is not transferable. Claims by third parties are only permissible if mp-tec confirms this exception in writing.

In addition, the general sale and delivery terms and conditions of mp-tec shall apply. These can be viewed at any time at our business premises or at www.mp-tec.com